

**Applaud Solutions Product Activator**

User Guide

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## Applaud Solutions Activator – User Guide

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# Product Activator

All products from Applaud Solutions come with a fully functional 30 day trial. Each product comes with the Product Activator included. This feature allows you to check on the status of your product, shows how many days of your trial you have left and, once purchased, allows you to enter an activation code to unlock the product.

This guide explains the different features and how to activate your trial version.

## Product Activator Responsibility

A new responsibility is delivered which gives you access to the Product Activator. The responsibility is called '*Applaud Administrator*' and should be given to a user account responsible for administrating your system. You will use this responsibility to:

- obtain a unique serial number for your product
- activate the product
- view how many days you have left of your trial

## Product Activator Concurrent Program

A new concurrent program is delivered named 'Product Administration'. This concurrent program can be run from the Applaud Administrator responsibility. You are also free to add this new concurrent program to a request group of your choice, so you can access it from any other responsibility.

The program takes the following parameters:

Parameter Name	Description	Example Value
<b>Product</b>	This is a fixed list of products from Applaud Solutions that you have installed on your system. Choose from the list the name of the product you are interested in working with.	Outlook Calendar Invites for Oracle HR
<b>Action</b>	You have two choices when running the program: get information about the chosen product (Action: I) or activate the chosen product (Action: A). The Information option tells you the status of the current product, shows your serial number and, if still in the trial period, how many days of trial you have left.	I, A
<b>Activation Code</b>	To activate any product, you need to supply an activation code which will be provided to you on purchase of the product. You enter this code in this field.	AC-604A65- 5BE063-BD2BA9- 6F771C- 8C2A155C

## Your Serial Number

When you install a product onto your system, Applaud Solutions generates a serial number for your product. This serial number is unique for this database and will be of the form SN-\*\*\*\*\*\_\*\*\*\*\*\_\*\*\*\*\*\_\*\*\*\*\*\_\*\*\*\*\* where each '\*' is an alphanumeric character.

To activate your product, you will need to supply your serial number to Applaud Solutions by emailing [activate@applaudsolutions.com](mailto:activate@applaudsolutions.com). Once we have verified you have purchased the correct licence, you will receive an activation code by return.

## Viewing the Status of Product

To view the status of your chosen product, pick the product name from the list in the field 'Product', choose the value 'I' in the Action field and then submit the request.

If you are within the trial period, the output file will show:

- Number of days remaining within the trial period
- Your Serial Number.

If you are outside the trial period, the output file will show:

- Confirmation that the trial has expired
- Your Serial Number

If you have activated the product, the output file will show:

- Confirmation that your product is activated
- Your Activation Code

If there is a problem with your product installation, the log file will advise you with a warning message. If this has happened, you will need to contact Applaud Support at [support@applaudsolutions.com](mailto:support@applaudsolutions.com)

## Activating your Product

Our products cease to work after 30 days from the date of initial installation when in 'Trial Mode'. If you wish to continue using the product, you will need to purchase the require licences and then 'Activate' it. All trial versions are fully functional, so there is no further installation required once the product has been activated.

### **Step 1 – Obtain Serial Number**

Firstly, obtain the serial number for the product as described in the steps above

### **Step 2 – Mail Serial Number to [activate@applaudsolutions.com](mailto:activate@applaudsolutions.com)**

Shortly after mailing Applaud your serial number, you should receive an Activation Code by return. This activation code will be of the form:

AC-\*\*\*\*\*\_\*\*\*\*\*\_\*\*\*\*\*\_\*\*\*\*\*\_\*\*\*\*\*C

where '\*' is an alphanumeric character.

### **Step 3 – Enter Activation code**

To activate your product, you will need to run the Product Administration process. Choose the product you are activating, mode of 'I' and enter the activation code, complete with hyphens (-) and submit the request. Check the resulting output to confirm the product has been activated successfully. You can double check the activation is successfully by running the program again in 'I' mode.

Your product is now unlocked –we hope you enjoy it!

## **Activating your Product on more than one database**

Serial numbers uniquely identify a product that has been installed on a particular database. The activation code received will only work on the database from which the serial number was obtained. Please note that if you happen to clone a database on which a product has been activated, it remains activated on all cloned instances.

Applaud Solutions therefore recommend that you install a purchased product onto your Production instance and then send the Serial Number generated on Production. You then activate your product directly on Production. All database instances cloned from Production in the future will also have the product activated.

Nevertheless, you may wish several database instances to have the product activated, e.g., your Development, Test, UAT and Training environments, which have not been cloned.

This is possible, simply generate a unique serial number on each instance and supply them to [activate@applaudsolutions.com](mailto:activate@applaudsolutions.com). You will receive a set of activation codes that you can use on each database.

## **Cloning databases**

### **Product activated**

If you clone a database instance that has had a product activated, the product will remain activated on all cloned environments.

### **Product inside or outside trial**

If you clone a database instance that has a product inside or outside the trial period, the product will remain in or out of trial on the cloned environment. However, you will not be able to activate the product these environments. If you do try to activate the product in this case, you will receive a message to say the Activation Code is not valid. The process will then generate a fresh serial number which you can mail to [activate@applaudsolutions.com](mailto:activate@applaudsolutions.com) for a new activation code.