

## Arup streamline processes by implementing Applaud Solutions' Outlook Calendar Invites for Oracle HR

### Customer Profile

# ARUP

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[www.arup.com](http://www.arup.com)

Founded in 1946 with an initial focus on structural engineering, Arup first came to the world's attention with the structural design of the Sydney Opera House, followed by its work on the Centre Pompidou in Paris. Arup has since grown into a multidisciplinary organisation. Most recently, its work for the 2008 Olympics in Beijing has reaffirmed its reputation for delivering innovative and sustainable designs that reinvent the built environment.

#### Industry

Design Engineering

#### Employees

10,000

#### Annual Revenue

£900m

#### Oracle Products & Services:

Oracle Human Resources  
Oracle HR Self Service  
Oracle Learning Management  
Oracle iRecruitment  
Oracle Compensation Workbench  
Oracle Discoverer

*"Applaud Solutions have very responsive and proactive staff committed to their product range. They offered us great service and support and showed concern in getting us up and working with their solution."*

**Matt Barton, Head of HR Information Systems, Arup**

### Business Challenges

Having successfully deployed Oracle Learning Management, including Learner Self Service, Arup were looking to increase the user experience and streamline the process of enrolling in classes.

A feature was required that allowed learners to quickly receive joining instructions and block their Microsoft Outlook calendar with the days and hours on which the class was due to run.

"Outlook Calendar Invites for Oracle HR" from Applaud Solutions was found to deliver requirements, providing out of the box integration between Oracle Learning Management and Microsoft Outlook, with advanced configuration options facilitating implementation of Arup's global requirements.

### Outlook Calendar Invites for Oracle HR features

- Calendar invite sent to employee when absence or training booked and approved
- Create HTML joining instructions for learners enrolling into a class
- Updates to date or time of absence send out calendar updates
- Update to class date, time or location will send out calendar invites to all learners enrolled in the class
- Cancelled absence and enrollments send out calendar removals
- Configure calendar invites, for example, change the Subject to include Absence Category or Course name and tailor text to suit requirements.
- Full Timezone Support

### Key Business Benefits

- Streamline existing process
- Improve image of the HR Learning Admin function
- Improve the perception of Oracle Learning Management
- Better return on investment
- Training events in calendar reduces no shows
- Configured in 11.5.10 and deployed in 12.1.2 post upgrade
- Deployed to Learning Admin functions worldwide, including Europe, Asia and Australia

*Applaud Solutions is a development house that provides products which extend our customers' use of HR features within the Oracle E-Business Suite.*

Oracle HCM is our business and our management team is made up of some of the most experienced Oracle HCM individuals currently working in the UK. We have gathered business and technical experts from the Oracle HCM community to deliver a suite of products that deliver immediate value: embedding Oracle Self Service within your business; realising cost savings; enhancing management information. All of our solutions work on releases 11i and 12 and are fully supported by our world class team.

For further information on this and other products from Applaud Solutions visit [www.applaudsolutions.com](http://www.applaudsolutions.com)